



Firstly, thank you to everyone for the amazing support we have for our Off Lead facility.

Whether you visit when you can or are a 'regular', all our customers are most valued.

In order to cover increasing costs of maintaining the facility to the high standard visitors expect, I am having to make a small increase in visit fees.

Please take a moment to review the table below.

Visit type	Current fee to 31st March 2024	New fee wef 1st April 2024
Single owner ad hoc visit - 20 mins (5 dogs max)	£6	£7 - book via Penny
Single owner ad hoc visit - 50 mins (5 dogs max)	£9	£10 – members can book on-line
Single owner - Monthly multi - 4 visits in a month	£8	£9 - £36 for 4 visits - book a package
Single owner - Weekly multi - 3 visits in a week	£7	£8 - £24 for 3 visits - book a package
Two owners ad hoc visit (6 dogs max)	£14	£16
Two owners - Monthly multi - 4 visits a month	£13	£15 - £60 for 4 visits - book a package
Two owners - Weekly multi - 3 visits a month	£12	£14 - £42 for 3 visits - book a package
Additional dogs	By agreement with Penny	
Any other requirements	By agreement with Penny	

To avoid confusion and to simplify the booking of discounted sessions, the Monthly Multi (4 visits in a month) and Weekly Multi (3 visits in a week) bookings will be available via the appropriate 'Package'.

When a 'Package' is purchased, you will receive a code and then you would book your visits using the code as payment. You will only be able to book the same visit type as the Package name. i.e.

- the Monthly Multi package is redeemable against 4 x Monthly Multi visits – 4 visits within a 30 day period.
- The Weekly Multi package is redeemable against 3 x Weekly Multi visits – 3 visits within a 7 day period.

Packages can be purchased at any time and are valid for three months – this allows you to purchase and receive your voucher code in plenty of time before dates are released so that you can be ready to purchase required dates as they are released on the booking calendar – 60 days ahead.

Members that pre-pay for regular sessions – there will be no change to this arrangement – just a change in the visit fee.

Please do contact me if you need any help at all with the new arrangements.

And again, my sincere thanks for your continued support for the facility.

Warmest wishes

Penny